

Dynapumps Management empowers its employees to provide customer satisfaction through teamwork and continuous improvement by using the principles and processes identified within our Management System.

Our Quality Policy

- *We are committed to providing products and services that conform to customer expectations, exhibit high quality and are delivered on-time. Products shall be selected and designed to meet the requirements of the customer's specifications, applicable technical standards and regulations.*
- *We will develop staff competencies, empowerment and accountability through appropriate development programs and show strong management involvement and commitment*
- *Critical suppliers and sub-contractors shall be evaluated and engaged to provide high quality, on-time products and services in a mutually beneficial arrangement to ensure long term success.*
- *By evaluating risk at all stages of product and services supply, we promote the review and implementation of preventative actions.*
- *The continual improvement of our Management System will be achieved by identifying and measuring organisational performance, regular auditing, implementing and reviewing effectiveness of any corrective actions, and reviewing feedback from all interested parties.*



Charlie Iannantuoni
General Manager

1st October 2018